

# care at a call

Call our office nearest your or our back-up hotline to register your child:



Service hotline

0800 801007080  
free of cost

Care is guaranteed for the next day nationwide for calls received by 6:00 p.m.

Please bring the following along with your child:

- a drinking bottle
- slippers or stopper socks
- a change of clothes
- diapers and pacifiers if needed,
- special care products
- baby food or special diet needs

Please mark the items with your child's name.

#### Our tip:

Give the child familiar objects to take along: Pacifier, stuffed animal, favorite book, so that your child has a piece of „home“ in the back-up center at all times.



# nationwide networks, experience near you

Receive advice on our offers. Anytime and everywhere in Germany. Simply contact our office nearest to you.



[www.familienservice.de/standorte](http://www.familienservice.de/standorte)



Service-Hotline

0800 801007080

free of cost



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## back-up-centers

professional. personal. experienced.



Flexible care for children –  
when your regular care  
is not enough.

## when does the back-up fill in?

Our back-up facilities provide short-term and flexible care for hours, days, weeks, weekends and even at night – around the clock – for children ages 0 to 12.

» *my motto: the best care for children – as spontaneous and flexible as possible!* « **Henok Teklom**

*Director of Kids & Co. Back-up*

If the daycare center is closed, the childminder is ill or there is a childcare problem during the holidays, our back-up centers are there for you. Even for business trips, gaps in vacation care or for short-term scheduled appointments, our highly flexible facilities are the best care solution – available nationwide and at short notice.

Children with contagious diseases may unfortunately not attend the back-up center. Depending on contractual arrangements with your employer, we can offer you a care alternative.



## the features of our care:

- Demand-oriented, year-round opening times
- Educationally qualified care in small groups
- Healthy, child-friendly meals
- Various age-appropriate activities
- High transparency for parents
- Conveniently located, child-friendly facilities
- Certified, high safety standards
- Late registration for the next day possible
- Nationwide hotline for booking around the clock

## a day at the back-up center

Every day is different at the back-up center: Sometimes it is full, sometimes it is very quiet because only a few children are present. Some days all age groups are represented, from infants to the school children, on other days especially small children are there. We readjust to the composition of a group every day and provide age-appropriate activities to ensure that the day flies by.



## an offer from your employer

The costs of care in our back-up facilities vary widely and depend on the contract that your employer has made with pme familienservice. Please address any questions to your pme familienservice office or contact your human resources department.



## get to know us!

Every first Saturday of the month you and your child may explore our back-up facilities from 10:00 a.m. to 2:00 p.m. on a non-binding basis.

For additional questions about our back-up facilities, please contact your pme familienservice office.

